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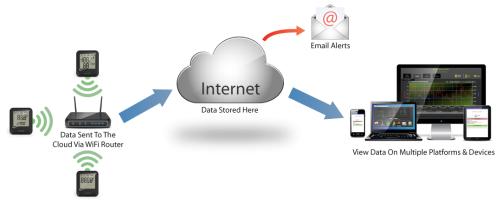


What is this?

This Help Guide has been produced to offer guidance on choosing the correct FilesThruTheAir™ account to suit your requirements.

Which FilesThruTheAir™ Cloud account is right for me?

The FilesThruTheAir[™] Cloud makes sensor data universally accessible from any internet enabled device.



You can manage your devices and make changes to any sensor setting remotely, including changing alarm levels. This potentially gives the user the ability to monitor hundreds of our WiFi sensors in different countries from one location.

The Cloud has the ability to graph sensor data online and can send you email alerts when alarms occur or if a device needs your attention. Users can also access 'Event Logs' which will give a record of all triggered alarm events on all WiFi data loggers configured by the user with an alarm threshold.

A Cloud account is easily created during the WiFi sensor set-up process using our basic software.

There are three types of Cloud account:





Account Comparison

		FREE	PERSONAL	PROFESSIONAL
	Unlimited Email Alerts	100/month	\checkmark	\checkmark
	Unlimited Data Storage	45 days	\checkmark	\checkmark
	Unlimited Devices	2	\checkmark	\checkmark
	Management Of Users & Individual Privileges	-	-	\checkmark
	Locations & Time Zones	-	-	\checkmark
<u>J1</u>	Multiple Users	-	-	\checkmark
	Device Audit Trail	-	-	\checkmark
	Export Device Data	-	\checkmark	Assignable Privilege
	Print Device Data	-	\checkmark	Assignable Privilege
	Email Alert Recipients	5 Per Device	5 Per Device	100 Per Device



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Account Differences Explained

Ema	ail Alerts	FREE	PERSONAL	PROFESSIONAL
	Unlimited Email Alerts	100/month	\checkmark	\checkmark
	Email Alert Recipients	5 Per Device	5 Per Device	100 Per Device

Email alert messages are sent when alarms are triggered, or to tell you that something is wrong. A typical email alert might contain a temperature alarm, a battery warning, or an AC power report.

On the Cloud, Email Alerts are configured in the **Change Device Settings** page.





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Free/Personal - Email Alerts

Name	Email Address Text Form	at
David	home_simpson_ts2@hotmail.cs1	Temperature Alarms
S John Cytamos	L gitamos@gitamos.com	AC Power
😣 Mary Cytames	m-Gytamos@gytamos.com	Device Battery Low
		Loss of Connection
		Device Problem
	Manually add email address to receive alerts	s (max 4)
	Name Email Address	
		Θ
Carlos States	entering of the state of the st	
	CANCEL	
	Clicking APPLY will change email settings i	immediately Help 🕜

In Free or Personal accounts you can add a total of 5 email addresses including the email address you used when you Signed Up. All email recipients share the same options. *i.e.* if Temperature Alarms is ticked, *all* recipients will receive these Email Alerts.

					1	\land		
Name	Email Address	Text Format	Temperature Alarms	AC Power	Device Battery Low	Loss of Connection	Device Problem	
Admin								Ľ
Lewis	levis saterBoointech com							
Ohris Harden	chris harden@corintech.com							
Anter Outamos						-		
Mary Oytamos						-	_	
								1
	Manually add ema	il address to rece	ive alerts					
	Name	Email Addre	SS	•	•			
Advanced		CARDONN IN	APPLY					6
	Clicking APPI	Y will change ema	il settings imme	diately			Help	4

In Professional accounts you can add a total of 100 email addresses including the email addresses of Users belonging to this device's Location (See the Administration section for more information). Each recipient has their own email options.

Professional – Email Alert

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Data Storage	FREE	PERSONAL	PROFESSIONAL
Unlimited Data Storage	45 days	\checkmark	\checkmark

With a Free account you can see only the last 45 days of data. Any previous data is deleted.

Started	
	Basic – Data Storage Days
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 2	1 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48
\sim	\frown
Deleted	TODAY

Personal and Professional accounts have no data storage limit.

Number of Devices	FREE	PERSONAL	PROFESSIONAL
Unlimited Devices	2	\checkmark	\checkmark

You can connect a maximum of two WiFi Sensor devices to a Basic account. In Personal and Professional accounts the maximum number of devices is determined by the pricing tier you select when Signing-Up.

Tier	BASIC	PERSONAL	PROFESSIONAL
	Maximum n	umber of WiFi Se	nsor devices
-	2		-
0	-		5
2	-	1	.0
8	-	2	20
4	-	5	60
6	-	10	00
6	-	Conto	act Us

If you Sign-Up for a Basic account you can easily upgrade later to a Personal or Professional account. You can also upgrade or downgrade to a different Personal or Professional account tier at any time.

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Admi	inistration	FREE	PERSONAL	PROFESSIONAL
	Management Of Users & Individual Privileges	-	-	\checkmark
	Locations & Time Zones	-	-	\checkmark
<u>J1</u>	Multiple Users	-	-	\checkmark

All WiFi Sensor Devices connected to either Free or Personal accounts occupy a single location. That is, you always see all your devices in one list. Your Sensors have a configurable name, 'Fridge', 'Hallway', 'Glass-House' so they're easy to identify. Basic and Personal accounts have a single time-zone which you set at the time you Sign-Up.

A Professional account accommodates multiple Locations, which appear as a tree structure on the left of your **Devices** page. You can organise your WiFi Sensor Devices into these Locations when they are connected to the Cloud. Each Location has its own time-zone setting. Selecting a Location in the tree, displays only the Sensors in that Location.

Select Devices Name Other Other



Professional - Devices

Free/Personal – My Devices



Professional - Users

Both Free and Personal accounts have a single user (the person who Signed-Up and created the account).

In the Professional account a user with the Administrator privilege can access the Administration page to add, edit or delete users and Locations.

The Administrator can also decide which Locations each user can see.

Cocations	Users	
Users	Location	Belongs To
💄 Finegan LeCharge	BioTorp Pharma	
L John Gytamos	E Berlin	
🔔 Mary Daly	Chiller 2A/Zone 4	
L Monna Gytamos	Office Area	
	London	■ √
	E Demo Area	v
	Despatch	v
	Receiving	v
	San Francisco	
	E Demo Area	
	Production/Line 2	
	Production/Line 4	•

Professional - Locations

Cocations	rs		
Locations		Users Belonging To Location	
		L John Gytamos	-
BioTorp Pharma		🔔 Mary Daly	
Berlin			
Chiller 2A/Zone 4			
Office Area			
London			
Demo Area			
Despatch			
Receiving			
San Francisco			
Demo Area			
Production/Line 2			
Production/Line 4			
Storage			
Controlled Storage #1			
Controlled Storage #2			
	M		

Professional – User Privileges

Full name	User Privileges		
Mary Daly			
Email address	Account Administrator		
tex3@corintech.com	Administrator		
Password	Manage Devices		
	View Device Data		
Confirm Password	Print & Export Device Data	1	
	Daily summary of events		

By assigning privileges an Administrator can determine what actions each user is allowed to perform.

Help Guide 1

Help in selecting the right Cloud account.



Audit Trail		FREE	PERSONAL	PROFESSIONAL
	Device Audit Trail	-	-	\checkmark

On the Sensor Session Data page, you can see the **Session Audit.** This continuously records the reasons why each recording session was started, including any changes to the WiFi Sensor settings. In a Professional account, you can export a comprehensive **Device Audit** as a PDF document.

Professional – Device Audit Export

				Export
Other Sessions	Graph D	ata	Summary	Back to Devices
			Available	Sessions
lick on a row to view ses	ssion information			Session Audit
11 December 2013 - 0	7 January 2014 28 days	ie.		
Session Start	Session End	Time Zone	Readings	Reason(s) for new session Changes Made By: Bob
			38845	Changes Made By: 500
				Rame: WITI Santada → Bob
				Transmission Period: 5 Minutes

Example exported Device Audit (PDF).

	Cloud Devi	ce Audit Record	
	Audit Exported 22/07/20	14 08:47:50 by Tim Watermar	ז
		E SUMMARY	
	GMT Standard Time : Timtes	t1 /345 TEST ZONE / 345 TH+ N	NEW
Device Type	WiFi-TH+	SSID	FTTA3
MAC Address	98:8B:AD:00:13:84	First Setup	16/07/2014 11:49:32
Firmware Version	2.3.8 / 2.3.8 / 2.0.45 / B3.45	Total Readings	7440
		Alarms Triggered	0
		TRECORD	•
When?	AUDI	TRECORD	User
When? 24/07/2014 19:35:39			User Mary Daly
	Change		
24/07/2014 19:35:39	Change Change Device Name: 345		Mary Daly
24/07/2014 19:35:39 23/07/2014 13:33:33	Change Change Device Name: 345	TH+>345 TH+ NEW	Mary Daly John Gytamos
24/07/2014 19:35:39 23/07/2014 13:33:33	Change Change Device Name: 345 Scale: °C>°F Sample Rate: 60>300	TH+>345 TH+ NEW °C>30 °C	Mary Daly John Gytamos

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Print	& Export	FREE	PERSONAL	PROFESSIONAL
	Export Device Data	-	\checkmark	Assignable Privilege
	Print Device Data	-	\checkmark	Assignable Privilege

In Personal and Professional accounts you can Print and Export graphical and tabular data.

In a Professional account **Print and Export Device Data** is an assignable user privilege; an Administrator can decide which users are allowed to do this.

The Basic account does not allow Print or Export of data.

Personal/Professional – Graph Data Print & Export



Personal/Professional – Tabular Data Print & Export

			Dr Session Data		
Other Sessions Graph	Da				Back to Devices Export
	Date	Time	Temperature	Humidity	
	11/12/2013	15:50:32	26.1°C	39%RH	
	11/12/2013		26.1°C	39%RH	
	11/12/2013	15:52:32	26.1°C	39%RH	
	11/12/2013	15:53:32	26.1°C	40%RH	
	11/12/2013	15:54:32	26.1°C	39%RH	
	11/12/2013	15:55:32	26.1°C	39%RH	
	11/12/2013	15:56:32	26.1°C	39%RH	
	11/12/2013	15:57:32	26.1°C	39%RH	
	11/12/2013	15:58:32	26.1°C	39%RH	
	11/12/2013	15:59:32	26.2°C	39%RH	
	11/12/2013	16:00:32	26.2°C	39%RH	
	11/12/2013	16:01:32	26.2°C	40%RH	
	11/12/2012	12 3 4	5 6 7 8 9 10 > >>	70%CD13	1