



What is this?

- This Help Guide refers to the Comark Diligence WiFi Software

How do I completely remove the Diligence WiFi software from my PC?

1. Uninstall the Diligence WiFi Software.

Windows XP/Vista : use **Control Panel | Add or Remove Programs**

Window 7 : use **Control Panel | Programs**

Windows 8 & 10 : search **Programs and Features**.

Locate the Diligence WiFi Software in the list and select Remove or Uninstall.

2. Completely remove the folder **Program Files\Comark\Diligence WiFi**.
This might be **Program Files (x86) \Comark\Diligence Wifi** on some operating systems.
3. Completely remove the folder **My Documents\Diligence WiFi**.
This might be **Documents\Diligence WiFi** on some operating systems, or **..\Diligence WiFi – Professional** on some installations.
4. Delete the file **My Documents\config.wft**.
This might be **Documents\config.wft** on some operating systems.

The software and any related data is completely removed.